

To begin the clean-up and configuration process you must first

- **Close any windows you currently have open including the MLS until you've come back to your desk top**
- **Open up a new Internet Explorer Window**

#1) CLEAN YOUR CACHE

What is cache? Your browser's cache is a temporary storage area on your hard disk where frequently or recently visited Web pages are stored, so that they do not have to be re-downloaded the next time you visit them. This can speed up the load time for the Web pages.

Having lot of "history" in your cache can cause very strange screen views. Your screen may appear scrambled, out of order, etc. Also, if you make a change to a listing (add a photo, change the listing info, map pin placement, etc.) and you don't see it – it may be because the system is looking at old cache.

To delete your browser's cache

1. Open Internet Explorer.
2. From the menu bar choose **Tools**, then click on **Internet Options**.
3. When the dialog box opens, click the **General** tab (if necessary).
4. Click the **Delete Files** button **AND** check the box that says delete all off line content and then click **OK**.
5. An hour glass will appear – it may take some time to delete all the files, the longer you see the hour glass, the "dirtier" your cache is!.
6. Click **OK** at the bottom of the Internet Options window to close it.

If you are using Internet Explorer 7 the directions vary just slightly

1. Open Internet Explorer.
2. From the top bar choose **Tools**, then click on **Internet Options**.
3. Select the **General** tab (if necessary).
4. Select **Delete** in the Browsing history section.
5. Select the first **Delete Files** in Temporary Internet Files
6. Select **Yes**
7. Select **Close** at the bottom
8. Select **OK**

#2) CHANGE YOUR CACHE SIZE & CHECK CACHE SETTINGS

Is a larger cache size better? The size of the Microsoft Internet Explorer cache can affect how fast you can use the Web. In general, the faster your Internet connection speed, the smaller the cache should be. By default, Internet Explorer is designed to use a percentage of the total amount of available hard drive space, however, the bigger the cache, the slower the system response. If you have a high speed Internet connection, your computer can probably download all the image files faster than it can pull them off your hard drive's cache. Also, when the cache gets too large, it tends to become corrupted or excessively slow, and you may have to [delete your cache](#) to reset the cache database.

What size is recommended? High speed connections (such as cable or DSL) should be set for **at least** 550MB of cache. Dial-up modem connections should be set for no larger than 150MB.

To adjust your browser's cache size

1. Open Internet Explorer and from the menu bar choose **Tools**, and then click **Internet Options**.
2. When the dialog box opens, click the **General** tab (if necessary) and then click the **Settings** button. (*if you are using Internet Explorer 7 – select the Browsing History Settings*)
3. When the Settings dialog opens, adjust the “Amount of disk space to use” slider to increase (or decrease, if necessary), your cache size.
4. Now check the settings above and ensure that “check for newer versions of stored pages” has automatically selected
5. After you make your changes, click **OK**.
6. In **Internet Options**, click **OK** again to close the dialog box.

If you are using Internet Explorer 7 the directions vary just slightly

1. Open Internet Explorer.
2. From the top bar choose **Tools**, then click on **Internet Options**.
3. Select the **General** tab (if necessary).
4. Select **Settings** from the **Browsing History** section
5. Ensure that **Automatically** is selected
6. Ensure that “Disk space to use” is correct.
7. Select **OK**
8. Select **OK**

#3) Optimize your system to Run with Rapattoni MLS

1. Open Internet Explorer.
2. Go to www.rapattoni.com (you should see a Rapattoni lion on the page)
3. Select **Support/Rapattoni MLS/Technical Information**
4. Go to the 5th icon and click **Browser Optimization Tool/Run/Run**
5. You will get a light blue window that will let you know updates have been completed
6. Close that window
7. Close your Internet Explorer window

#4) Check Toolbars

Toolbars, such as the Yahoo Toolbar, Google Toolbar or other toolbars have built in Pop-Up blockers. These toolbars must be configured, and in some cases disabled, to have the MLS work properly. There are DOZENS of different toolbars out there. Please see the document PopUpBlockers.pdf for information on how to properly configure your system.

#5) Trusted Sites

Adding Rapattoni MLS to the Trusted Sites list within Internet Explorer - What are trusted sites? The Trusted Sites list is a security feature in Microsoft Internet Explorer that allows you to specify sites that you trust not to damage your system or compromise your information. In order to enable some of the advanced features in your MLS, you must set up your MLS as a Trusted Site.

(follow the below for IE 6 or IE 7)

1. Open Internet Explorer and from the menu bar choose **Tools**, and then click **Internet Options**.
2. Click the **Security** tab.
3. Click the **Trusted Sites** icon.
4. Click the **Sites** button. The Trusted Sites window is displayed.
5. **Uncheck the "Require server verification" Box**
6. In the **Add this website to the zone** box type in http://*.rapmls.com
7. Click Add to save the address to your Trusted Sites list
8. Click OK on the Trusted Sites window
9. Click OK on the Internet Options window
10. Close Internet Explorer window